

Restaurant Testimonials



Xochimex Cantina

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When we began working with Fivestars, we simply wanted to replace our punch card. However, there are two reasons we have stayed with Fivestars almost five years.

First, the innovation sets Fivestars apart; there is always something new. Just when I think I can live without it, I can't because there's always something new! I started by using this as a punch card replacement and now I can attract new customers!

Second, the service that we have received from Fivestars is unlike any other. We've always known that we can count on Fivestars for a solution to any problem. Every time I call, and they have to troubleshoot an issue, they call me right back.

- Carlos Luque, Owner Miami, FL



Tsunami Sandwich Company

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We had many customers who would only come in once in awhile, and most customers were somewhat hesitant to sign up for another rewards card. The Fivestars Customer Touchscreen eliminated their hesitation. Now, customers are coming in much more frequently.

 David Posalski, Owner Seattle, WA



Tata's Pierogi

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We love using Fivestars because people who used to forget about our business are now reminded that we exist and we see them come back. We especially love sending Promotions because it gives us a way to say thank you to our most loyal customers and drive people in our doors right away.

For our Fall promotion we decided to send out a free Paczek with purchase, because it is a high gross margin item, and doesn't cost us much to make. When we sent our promotion for a free Paczek with a meal and drink purchase, people loved it! Customers we had just seen were coming back in specifically for this new item. Using Fivestars Promotions is a great way to remind people who may have forgotten about us, that we are here and ready to feed them!

 Lester Jakubowski, Owner Elk Grove Village, IL



Karma Kolache

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I highly recommend promoting Text to Join by putting up table tents, and putting a social media picture of it as your profile picture. We already had over 750 people signed up when we opened our doors for the first time!

> Peacely Kim, Owner Spring, TX

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Houston owner Peacely Kim signed up with Fivestars prior to opening his storefront, and he used the Text to Join feature to promote his grand opening.

Peace shared with us that he posted his Text to Join code on his social media pages with with a free giveaway and the chance to win a year of free donuts. On the day of his grand opening Peace already had ~750 people signed up to his program!



COMING SOON Karma Kolache - N. Eldridge Location 2.1. Invite your friends to like this Page SUMMER 2017 Karma Kontest starts now! All you have to do is text the word KOLACHE to 392 people follow this 578277. Winner will be announced a week before our grand opening. Or enter at our website www.karmatastesgood.com #karmakolache #tastesgood #tagafoodie #goodluck Karma Kolache -N. Eldridge #goodvibes #goodkarma #begood #dogood #havegood #bestfoodhouston #houstontx #htx #houstonfood #foodie #giveaway #kolaches #donuts **ENTER TO WIN** (281) 890-6388 Typically replies within a day A YEAR'S WORTH Send Message m www.karmatastesgood.com OF FREE KOLACHES Food & Beverage People Also Like **TEXT THE WORD** ı Like KOLACHE TO 578277 KARMA

Eve Encinitas

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Fivestars is one of the best tools I have to build a loyal following for my business. With the Fivestars Manager App, I can reach people from wherever I am and read up on the results we are getting. I love the Fivestars Manager App. 99

- Scott Steele, Owner Encinitas, CA



Xochimex Cantina

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We started working with Fivestars because we wanted to upgrade our punch cards to the loyalty cards that Fivestars offered at the time. However, AutoPilot is what really changed our business. Automatically rewarding our customers for their birthdays and re-attracting them to our business when they hadn't been in a while has helped us grow from just four locations to seven.

- Rosemary Diaz, Owner Miami, FL

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Miami-based Xochimex Cantina restaurant owners Carlos Luque and Rosemary Diaz began working with Fivestars in 2013 to replace their punch cards.

In the four years that Xochimex Cantina has worked with Fivestars they have signed up over 51,000 people to their loyalty program and AutoPilot has generated over 58,000 return visits to their fresh mex restaurants.



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